

NEW HAMPSHIRE MEDICAID PHARMACY PROGRAM

TO: New Hampshire Medicaid Providers
FROM: New Hampshire Department of Health and Human Services
DATE: January 11, 2010
SUBJECT: Limited Income Newly Eligible Transition Program Replacing POS Process for Part D

On January 1, 2010, CMS implemented a new program to provide immediate Part D drug coverage to Medicare LIS eligible individuals who are not yet enrolled in a Part D plan, and to provide retroactive coverage for new dual eligibles (Medicare and Medicaid).

This Limited Newly Eligible Transition Program, or LI NET, has replaced the Point-of-Sale Facilitated Enrollment (POS FE) process.

LI NET provides several advantages for pharmacists, compared to the previous POS FE process:

- Temporarily enrolls beneficiaries into just one PDP with an open formulary, no prior authorization, and no network pharmacy restrictions. This coverage will last up to two months, until beneficiaries are enrolled into a regular Part D plan.
- Ensures that LIS beneficiaries who are not enrolled in a plan do not have to leave the pharmacy counter without their medications, and that certain beneficiaries can obtain reimbursement for previously uncovered claims.
- Offers additional upgrades for pharmacists, including a toll free pharmacy customer support line and user-friendly claims rejection messages for ineligible beneficiaries.

Four Steps – Using the LI NET Process

1. Request Patient's Part-D Plan ID Card - If a patient has a Part-D Plan ID Card, or plan letter with 4RX data (including enrollment in LI NET), submit claims to that payer.

If not available, go to Step 2.

2. Submit an E1 Transaction to Medicare's Eligibility/Enrollment System - If you are uncertain about how to submit an E1 query, please contact your software vendor.

If the E1 query returns:

- a BIN/PCN, submit the claim to the plan indicated; or
- a contract ID number and help desk number, contact plan for 4Rx data.

If the E1 query does not return plan enrollment, go to Step 3.

3. Verify Patient has Medicaid or LIS, and Medicare – Need one item from each of the following categories:

For Medicaid/LIS – Medicaid ID card, copy of current Medicaid award letter, State eligibility verification system (EVS) queries, or notice from Medicare or SSA awarding low-income subsidy.

For Medicare – E1 query to Medicare's online eligibility/ enrollment system, recent Medicare Summary Notice (MSN), or Medicare pharmacy eligibility line 1-866-835-7595.

If the individual cannot provide evidence of current eligibility for Medicare and Medicaid or the LIS, do NOT submit a claim to LI NET. Instead, refer them to their State Health Insurance Assistance Program (SHIP) for help.

If individual has Medicaid or LIS, and Medicare eligibility, go to Step 4.

4. Submit Claim to the Limited Income NET Process - Enter the following billing information:

- BIN = 610649
- PCN = 05440000
- Cardholder ID = Beneficiary HICN
- Group ID may be left blank
- Patient ID = Medicaid ID or Social Security Number

For questions call the Humana LI NET Pharmacy program at 1-800-783-1307.

Your ongoing cooperation and assistance are appreciated by the Department of Health and Human Services.